



Zarqa University
Faculty of Educational Science
Department of Library and Information Technology

No. 0512241

Information Services

(3 Ch.)

This course is intended to introduce students to the concepts of library and information services, technical and public services. The role of information services in making library materials available for use and ease of access to information needed. Types of user services, reference, circulation, inter library loan, browsing, photocopying, current awareness, selective dissemination of information, searching for information (using electronic sources, networks, OPACS and CD-ROM collection in the reference section), scientific translation, electronic mail, user education and document delivery. Establishment, development and evaluation of information services